

TERMS AND CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS OF SERVICE ("SERVICE AGREEMENT") CAREFULLY.

THE CUSTOMER AGREES TO BE BOUND BY THIS SERVICE AGREEMENT AND ACCEPTS ITS TERMS AND CONDITIONS.

This Service Agreement is a legal contract between the Customer and Rivernet Ltd. The Customer accepts this Service Agreement by signing Section 4 of this agreement. The terms and conditions of this Service Agreement are subject to change without prior notice, except that the terms and conditions posted on the Site at the time the Customer initially places or modifies an order will govern the order in question.

This Service Agreement constitutes the entire agreement between the Customers and Rivernet Ltd relating to the purchase or sale of goods or services.

The service provided under this agreement is for broadband connectivity and email. Any work required to integrate this to other computer applications and local networks is additional. It may be carried out by an Rivernet Ltd authorised installer and will be charged separately.

The monthly fees are charged in advance to your account at the commencement of each 30 day billing period. Rivernet Ltd reserves the right to disconnect your access to the service wherever you fail to make payments owing to Rivernet Ltd by their due date and to also recover the equipment.

Interest of 5% per month will be charged on all outstanding payments. Rivernet Ltd reserves the right to recover from the client any debt collection fees incurred.

Rivernet Ltd services are capable of downloading significant volumes of data. It is the customer's responsibility to monitor data usage, however Rivernet Ltd will provide you with login information to access your data usage via the internet. You are particularly warned that subscriptions to news groups and downloading of multimedia and music files can increase data usage. It is suggested that users have current & updated Virus protection software located on their computer device. Rivernet Ltd's Fair Access Policy applies to the Rivernet Satellite service.

Prices outlined in this contract are those payable to Rivernet Ltd. Rivernet Ltd maintains the usual definitions of data transfer quantity as is usual in the telecommunications industry. For billing purposes, a Gigabyte is one thousand Megabytes, a Megabyte is 1024,000 bytes and a byte is eight bits.

For the purpose of this contract, your upload and download limit is defined as your data allowance. Additional megabytes will be charged at 10 cents per megabyte, excl. GST. Unused megabytes included in the monthly fee are forfeited and will not be transferred or credited into any following month.

This contract must be signed and returned to Rivernet Ltd before installation and service will commence. Payment is due prior to the date of installation or on the day of installation. If, during a site survey (where applicable), the technician determines that installation cannot proceed, we will provide you with a refund.

All service plans are for a minimum 24 month contract period. If the service is terminated before the end of the 24 month term, then there is a \$299 equipment recovery fee.

All pricing is subject to change. For all prices, services and offers, Rivernet Ltd reserves the right to make adjustments due to changing market conditions, service discontinuation, manufacturer price changes, errors in advertisements and other extenuating circumstances.

I have read this contract and satisfied myself regarding all its parts. I have paid particular note to the section entitled "About the installation" in this document and understand that I will be required to give prior consent to additional work required to provide the Rivernet service.

I agree to use my access to Rivernet and Inzonecorp services responsibly, ethically and in accordance with all applicable laws. I have read and agree to be bound by the terms and conditions, and any amendments which are not in conflict with the Internet Industry Association Code of Practice. In the event of an inconsistency between this agreement and the terms and conditions, the terms and conditions will prevail.

Signed

Date: